

Europesure Insurance Travel Insurance – Single Trip



Insurance Product Information Document

Company: Designed by Status Insurance Management Limited, Financial Services Number: 305697 who are authorised and regulated by the Financial Conduct Authority. This policy is underwritten by MS Amlin Underwriting Limited.

This document does not contain the full terms and conditions of the cover which can be found in the policy wording and schedule. It is important that you read all these documents carefully.

What is this type of insurance?

This is a single trip travel insurance designed to provide financial reimbursement and emergency medical assistance for events relating to a trip away from home.



What is insured?

You can opt to include or exclude items 1, 2 and 4

If you have opted to include Item 1

Item 1.1 - Cancellation, Curtailment or Disruption of a Trip

✓ Reimbursement of irrecoverable or unused travel and accommodation expenses paid in advance or contracted to pay OR additional travel and accommodation expenses to get you to your destination if your travel arrangements are disrupted OR In certain circumstances alternative accommodation at your destination.

Item 1.2- Missed Departure and Transport Diversion

✓ Additional travel and accommodation costs if you miss your international travel connection because your journey to the departure point is disrupted or the conveyance in which you are travelling is diverted.

Item 1.3- Travel Delay Inconvenience Benefit

✓ Cash benefit for each complete 12-hour delay

Item 1.4- Alteration of Itinerary/Kidnap

✓ Additional travel and accommodation expenses if arrangements for a trip have to be altered following you being the victim of kidnap, hi-jack, terrorist activity or criminal act.

If you have opted to include Item 2

Item 2.1- Emergency Medical and Repatriation Expenses

✓ Costs relating to medical treatment or dental treatment for immediate relief of pain.
✓ Repatriation expenses including accompanying medical personnel and travel and accommodation for a relative.

Item 2.2- Hospital Inconvenience Benefit

✓ Cash benefit for each complete 24 hours in hospital

Item 2.3- Funeral Expenses

✓ If you die, the cost of transporting your remains home or the cost of a funeral/cremation in the country where you die outside your country of residence.

Item 3- Personal Accident

✓ Accidental Death
✓ Loss of one limb or one eye
✓ Loss of two limbs or both eyes or one limb and one eye
✓ Permanent Total disablement

If you have opted to include Item 4

Item 4- Baggage and Personal Effects

✓ Loss or damage to property and valuables And, if your baggage is delayed for more than 12 hours, the

cost of buying immediate necessities.

Item 5- Money, Documents and Credit/Debit cards

✓ Loss of money or documents and fraudulent use of credit/debit/charge card.

Item 6- Legal Expenses and Personal Liability

✓ Expenses of pursuing a claim against a third party who had caused your death, bodily injury or illness.
✓ Your legal liability to pay damages to a third party for bodily injury or property damage and defense costs.

Item 7- Hijack and Kidnap Benefit

✓ Cash Benefit for each complete 24-hour period that you are hijacked or kidnapped

Optional Covers available

- Winter Sports extension
- Golf Extension
- Business Extension

Please Note: Your policy schedule will show whether your benefits are payable in £ Sterling or € Euros



What is not insured?

- ✗ Medical expenses in your country of residence.
- ✗ Claims directly or indirectly caused by or contributed to by any pre-existing condition known about at the inception date of the policy. This exclusion shall not apply if such pre-existing condition has been without the necessity of medical Consultation or Treatment (as defined in the policy wording) for 24 consecutive months, or 60 months in the case of heart-related and cancer-related conditions prior to the commencement date of the trip. Controlled blood pressure and non-inherited cholesterol, where there has been no change in routine prescribed medication for 24 consecutive months prior to the start of a trip, are not considered to be pre-existing conditions.
- ✗ Any Activity or sport not specifically listed in the Policy wording with the exception of winter sports, where the winter sports option has been selected.
- ✗ Under Item 4 – Valuables, Money, credit/debit cards and Documents from baggage which has been checked-in or left in a Left-baggage facility, or left unattended in a public place.
- ✗ Under Item 4 – the full replacement value of any property which was in poor condition or is not reasonably new.

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'What is Not Insured' Continued....

- ✗ Medical treatment in the destination country after you are medically fit to be transported home for continuing treatment.
- ✗ Terrorist activity apart from cover under Item 2 – Medical Expenses.
- ✗ Insolvency of the tour operator, airline or any other company with whom you have made arrangements for your trip.
- ✗ The excess shown on your policy schedule.
- ✗ Normal pregnancy and birth.
- ✗ Claims where you are under the influence of or affected by alcohol or drugs.
- ✗ Any criminal or illegal act.
- ✗ Any circumstance or event you knew about before you purchased the insurance or the start of the trip, whichever is later.



Are there any restrictions on cover?

- ! New clients must be aged 79 or under at the start of cover.
- ! There is only cover for medical expenses relating to an accident or sudden illness that requires treatment whilst abroad.
- ! The maximum amount of any claim can be no more than the sum insured shown on the policy schedule.
- ! Under Item 6 – Legal expenses - claims can only be pursued if MS Amlin's legal counsel considers there is a likely prospect of success.



Where am I covered?

- Policies allow a choice of the areas where the cover is valid – Choices Are: 1) Within Europe; 2) Anywhere in the world excluding the USA and Canada; 3) Anywhere in the world including the USA and Canada.
- The chosen area of cover is shown on the policy schedule.



What are my obligations?

- You must notify any changes in the information you provided at the start of the policy, and which occurs during the period of insurance, as soon as possible.
- You must take reasonable care to provide complete and accurate answers to the questions you are asked when you take out the insurance and not to knowingly misrepresent anything.
- If you are in hospital during a trip, or you wish to return home early for any reason, you must notify the Medical Assistance company immediately before returning home.
- You must notify the claims company, giving full details of any occurrence, which is likely to give rise to a claim, as soon as possible after it happens and, in any case, within 90 days of the occurrence.
- You must provide to the claims company all documentary evidence they may require in support of your claim, including medical information if required.



When and how do I pay?

Premiums are payable when the policy is purchased from the website, using a valid credit or debit card.



When does the cover start and end?

Subject to payment of the required premium the cover starts on the day the policy is issued and ends on the final date of cover shown on the policy schedule.



How do I cancel the contract?

The policy can be cancelled by notifying Status insurance Management Ltd:

Email: info@statusinsurance.com

Address: 10 High Street, Billericay, Essex, CM12 9BQ, UK

Fax: 01277 634046

The policy can be cancelled within 14 days of the purchase, calculated from the date the cover starts, or the day the policy is received, by using the contact details above and, provided no trip has been taken, nor any claim made in the 14 days, the premium will be refunded in full.

The policy can also be cancelled at any time during the period of insurance. Any return of premium will depend on how long the policy has been in force and provided that no claim has occurred.